

Career Pathway Map: Accounting Statewide

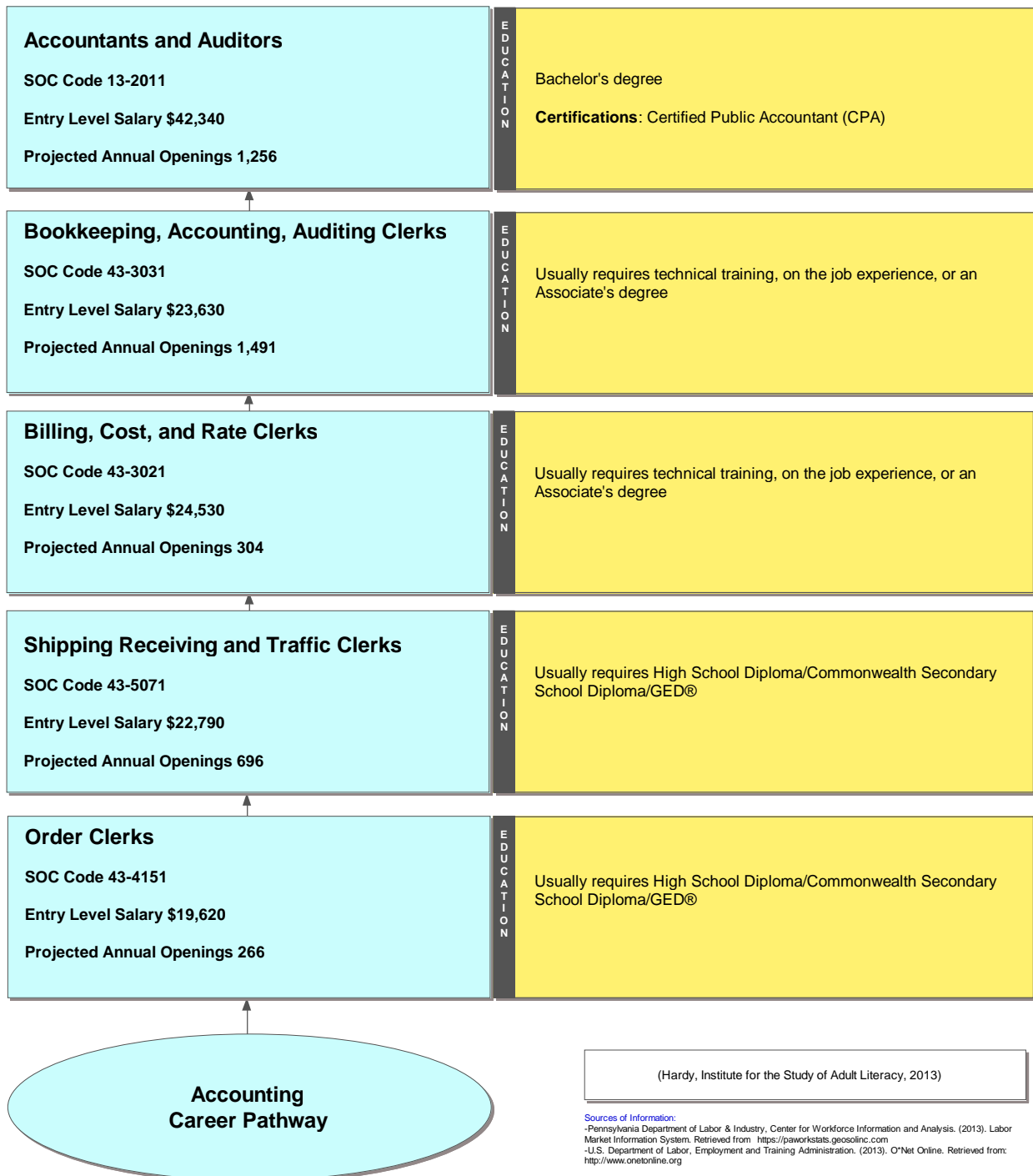
Information contained in this career pathways map encompasses the entire state of Pennsylvania. The information contains projections of anticipated openings, entry level salary, and job growth. Actual career pathways may look different depending on the individual and the local area job market.

Career Pathways programs provide:

- workplace skills instruction
- GED® Tests preparation
- academic skills specific to the industry
- entrance exam preparation
- postsecondary transition preparation
- English language skills instruction
- goal setting/case management support
- provide employability/soft skills instruction

Postsecondary education and training available through:

- Local Career and Technology Centers
- Local Business Schools
- Local Technical Schools
- Local Community Colleges
- Local Universities



Career Pathway Map: Computer Support Statewide

Information contained in this career pathways map encompasses the entire state of Pennsylvania. The information contains projections of anticipated openings, entry level salary, and job growth. Actual career pathways may look different depending on the individual and the local area job market.

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- entrance exam preparation
- postsecondary transition preparation
- English language skills instruction
- goal setting/case management support
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Postsecondary education and training available through:

- Local Career and Technology Centers
- Local Business Schools
- Local Technical Schools
- Local Community Colleges
- Local Universities

Computer Systems Analysts

SOC Code 15-1121

Entry Level Salary \$55,542

Projected Annual Openings 929

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Usually requires technical training, on the job experience, or an Associate's degree

Network and Computer Systems Administrator

SOC Code 15-1121

Entry Level Salary \$51,542

Projected Annual Openings 530

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Usually requires technical training, on the job experience, or an Associate's degree

Database Administrators

SOC Code 15-1141

Entry Level Salary \$50,861

Projected Annual Openings 113

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Usually requires technical training, on the job experience, or an Associate's degree

Computer User Support Specialist

SOC Code 15-1150

Entry Level Salary \$25,354

Projected Annual Openings 744

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Usually requires High School Diploma/Commonwealth Secondary School Diploma/GED®

Computer Support Career Pathway

(Hardy, Institute for the Study of Adult Literacy, 2013)

Sources of Information:

- Pennsylvania Department of Labor & Industry, Center for Workforce Information and Analysis. (2013). Labor Market Information System. Retrieved from <https://paworkstats.geosollinc.com>
- U.S. Department of Labor, Employment and Training Administration. (2013). O*Net Online. Retrieved from: <http://www.onetonline.org>

Career Pathway Map: Customer Service Statewide

Information contained in this career pathways map encompasses the state of Pennsylvania. The information contains projections of anticipated openings and entry level salary. Actual career pathways may look different depending on the individual and the local area job market.

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- GED® Tests preparation
- academic skills specific to the industry
- entrance exam preparation
- postsecondary transition preparation
- English language skills instruction
- goal setting/case management support
- provide employability/soft skills instruction

Postsecondary education and training available through:

- Local Career and Technology Centers
- Local Business Schools
- Local Technical Schools
- Local Community Colleges
- Local Universities

General and Operations Managers

SOC Code 11-1021

Entry Level Salary \$55,810

Projected Annual Openings 967

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Usually requires technical training, on the job experience, or an Associate's degree

Cost Estimators

SOC Code 13-1051

Entry Level Salary \$39,050

Projected Annual Openings 304

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Usually requires technical training, on the job experience, or an Associate's degree; Some require Bachelor's degree

Customer Service Representatives

SOC Code 43-4051

Entry Level Salary \$22,520

Projected Annual Openings 3,949

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Usually requires High School Diploma/Commonwealth Secondary School Diploma/GED®

**Customer Service
Career Pathway**

(Hardy, Institute for the Study of Adult Literacy, 2013)

Sources of Information:

- Pennsylvania Department of Labor & Industry, Center for Workforce Information and Analysis. (2013). Labor Market Information System. Retrieved from <https://paworkstats.geosolinc.com>
- U.S. Department of Labor, Employment and Training Administration. (2013). O*Net Online. Retrieved from: <http://www.onetonline.org>

Career Pathway Map: Office Workers Statewide

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- entrance exam preparation
- postsecondary transition preparation
- English language skills instruction
- goal setting/case management support
- provide employability/soft skills instruction

Postsecondary education and training available through:

- Local Career and Technology Centers
- Local Business Schools
- Local Technical Schools
- Local Community Colleges
- Local Universities

Supervisors of Office and Administrative Support Workers

SOC Code 43-1011

Entry Level Salary \$34,630

Projected Annual Openings 1,069

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Usually requires technical training, on the job experience, or an Associate's degree

Executive Secretaries and Administrative Assistants

SOC Code 43-6011

Entry Level Salary \$33,560

Projected Annual Openings 776

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Usually requires technical training, on the job experience, or an Associate's degree

Secretaries and Administrative Assistants

SOC Code 43-6014

Entry Level Salary \$22,160

Projected Annual Openings 1,498

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Usually requires technical training, on the job experience, or an Associate's degree

Office Clerks

SOC Code 43-9061

Entry Level Salary \$19,200

Projected Annual Openings 3,261

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Usually requires High School Diploma/Commonwealth Secondary School Diploma/GED®

Office Workers Career Pathway

(Hardy, Institute for the Study of Adult Literacy, 2013)

Sources of Information:

- Pennsylvania Department of Labor & Industry, Center for Workforce Information and Analysis. (2013). Labor Market Information System. Retrieved from <https://paworkstats.geosolinc.com>
- U.S. Department of Labor, Employment and Training Administration. (2013). O*Net Online. Retrieved from: <http://www.onetonline.org>

Career Pathway Map: Computer Programmers Statewide

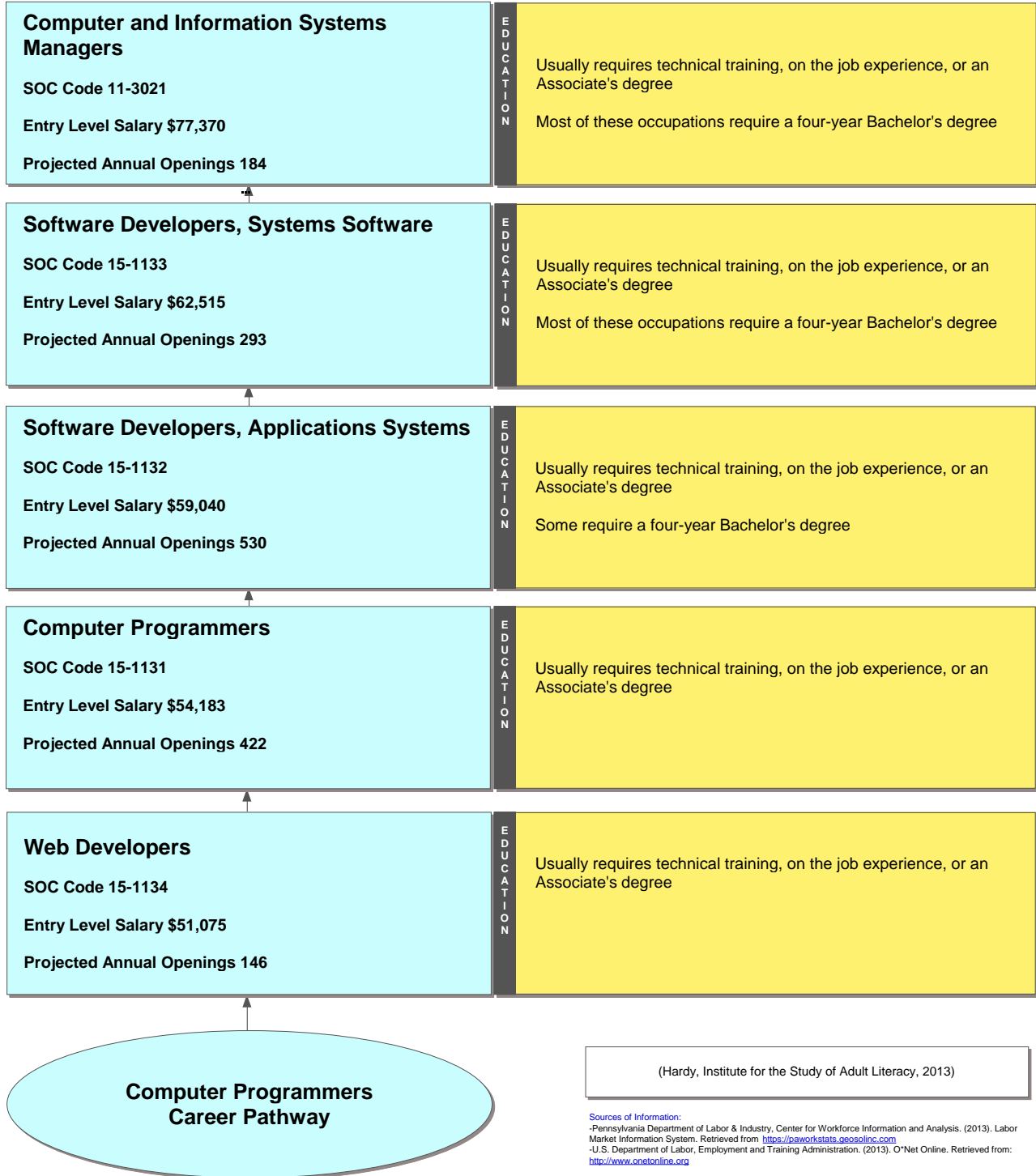
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- English language skills instruction
- goal setting/case management support
- provide employability/soft skills instruction

Postsecondary education and training available through:

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- Local Business Schools
- Local Technical Schools
- Local Community Colleges
- Local Universities



Career Pathway Map: Sales Statewide

Information contained in this career pathways map encompasses the entire state of Pennsylvania. The information contains projections of anticipated openings, entry level salary, and job growth. Actual career pathways may look different depending on the individual and the local area job market.

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- GED® Tests preparation
- academic skills specific to the industry
- entrance exam preparation
- postsecondary transition preparation
- English language skills instruction
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Postsecondary education and training available through:

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- Local Business Schools
- Local Technical Schools
- Local Community Colleges
- Local Universities

Sales Managers

SOC Code 11-2022

Entry Level Salary \$61,060

Projected Annual Openings 228

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Most require Bachelor's degree

Sales Representatives, Wholesale and Manufacturing

SOC Code 41-4012

Entry Level Salary \$35,610

Projected Annual Openings 2,007

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Some require Bachelor's degree

Order Fillers, Wholesale and Retail Sales

SOC Code 43-5081

Entry Level Salary \$16,990

Projected Annual Openings 1,704

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Usually requires High School Diploma/Commonwealth Secondary School Diploma/GED®

Customer Service Representatives

SOC Code 43-4051

Entry Level Salary \$22,520

Projected Annual Openings 3,949

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Usually requires High School Diploma/Commonwealth Secondary School Diploma/GED®

Sales
Career Pathway

(Hardy, Institute for the Study of Adult Literacy, 2013)

Sources of Information:

- Pennsylvania Department of Labor & Industry, Center for Workforce Information and Analysis. (2013). Labor Market Information System. Retrieved from <https://paworkstats.geosolinc.com>
- U.S. Department of Labor, Employment and Training Administration. (2013). O*Net Online. Retrieved from: <http://www.onetonline.org>

Career Pathway Map: Shipping and Receiving Statewide

Information contained in this career pathways map encompasses the entire state of Pennsylvania. The information contains projections of anticipated openings, entry level salary, and job growth. Actual career pathways may look different depending on the individual and the local area job market.

Career Pathways programs provide:

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