

Supplemental Distance Learning (SDL) Support and Resources

Do you need help with Supplemental Distance Learning? These supports and resources are available.

				
<u>Technical Assistance</u>	<u>PLC Visits</u>	<u>SDL User Guide</u>	<u>PD Portal Courses</u>	<u>SDL Catalog and Policy D. 130</u>
Individualized support from the DLDE team via email, Zoom, or site visits.	Training for staff members during PLC meetings. DLDE can directly provide the training or help you plan how to provide it.	A document to help agency teams understand and better implement SDL.	Courses to be taken as a team or individually to earn PD credit while improving SDL use.	A catalog of summaries for each SDL resource included on Policy D. 130.

Common Questions

Click any of the common SDL questions below to learn more about the type of support DLDE can provide.

- [Does my program use the right SDL resources for our students?](#)
- [What other SDL resources are available?](#)
- [Do the students at my program know how to use SDL resources?](#)
- [Do the staff members at my program know how to use SDL resources?](#)
- [Do we use SDL at my program in a way that supports students' academic success?](#)
- [Do we accurately record and report SDL hours at my program?](#)
- [How do we support students or staff when they have technical problems with SDL?](#)
- [Can students reliably access our SDL resources?](#)

Don't See Your Question?

If you would like to address something that isn't listed in the common questions, or if you're not certain what topic you would like to address for SDL, [use this form to contact DLDE](#) for technical assistance.

Does my program use the right SDL resources for our students?

Type of Support Available	Description
 Technical Assistance	The DLDE team can recommend potential resources based upon your specific needs.
 SDL User Guide	Refer to the section titled “Selecting an SDL Resource” to gain insight into the process of matching SDL resources to your students’ needs.
 SDL Catalog and Policy D.130	The SDL catalog provides information about all available online SDL resources. Policy D.130 helps you to determine if resources are approved for ABE or ESL audiences.



Contact Us

[Contact the Digital Literacy and Distance Education project](#) to request support reviewing your SDL resources.

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What other SDL resources are available?

Type of Support Available	Description
 Technical Assistance	The DLDE team can help you learn how to request new resources or lessons be added to the list of approved SDL resources.
 PD Portal Courses	<i>Designing Supplemental Distance Lessons:</i> Develop a lesson plan that can be used to award SDL time to students.
 SDL Catalog and Policy D.130	The SDL catalog provides information about all available online SDL resources. Policy D.130 provides a complete list of approved resources, both online and print based.



Contact Us

[Contact the Digital Literacy and Distance Education project](#) to request support for learning about additional SDL resources.

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Do the students at my program know how to use SDL resources?

Type of Support Available	Description
 Technical Assistance	The DLDE team can provide resources and advice on how to assess student understanding and provide follow-up training.
 PLC Visits	The DLDE team can coach your team on how to assess student understanding and provide follow-up training.
 SDL User Guide	The sections titled “Orienting the Students to SDL” and “Offering Continued Support” provide information about how to help students learn how to use your program’s SDL resources.
 PD Portal Courses	<i>Intake and Orientation for Distance Learning:</i> Write an action plan with specific steps to improve your existing orientation for SDL. <i>Building Learners’ Digital Skills Through Instructional Routines:</i> Develop instructional routines for in-class use that help students to become comfortable and fluent using SDL resources.



Contact Us

[Contact the Digital Literacy and Distance Education project](#) to request support ensuring your students know how to use your SDL resources.

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Do the staff members at my program know how to use SDL resources?

Type of Support Available	Description
 Technical Assistance	The DLDE team can provide resources and advice on how to assess staff understanding and provide follow-up training. They can also help you access publisher training for your program's resources and support where it's appropriate.
 PLC Visits	The DLDE team can coach your team on how to be more efficient with SDL resources, or they can help you plan to provide your own internal training.
 SDL User Guide	Refer to the section titled "Offering Continued Support" for information about how to help staff members have success with your program's SDL resources.
 PD Portal Courses	<i>Building Your Digital Skills:</i> With the support of a coach, identify a digital competency you would like to improve in your own practice, including SDL use, and create an action plan for improvement.



Contact Us

[Contact the Digital Literacy and Distance Education project](#) to request support ensuring your staff members know how to use your SDL resources.

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Do we use SDL at my program in a way that supports students' academic success?

Type of Support Available	Description
 Technical Assistance	The DLDE team can provide resources and advice on how to match SDL content with students' academic goals.
 PLC Visits	The DLDE team can coach your team on how to match SDL content with students' academic goals or help you plan to provide your own internal training.
 SDL User Guide	Refer to the section titled "Maximizing the Instructional Impact of SDL," which provides guidance on how to match SDL content with students' academic goals.
 PD Portal Courses	<i>Strengthening Your Distance Education Options:</i> Review your program data to determine if/how SDL supports student success.



Contact Us

[Contact the Digital Literacy and Distance Education project](#) to request support ensuring your SDL resources support student success.

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Do we accurately record and report SDL hours at my program?

Type of Support Available	Description
 Technical Assistance	The DLDE team can provide direct support on how to effectively use your program's SDL resource's reporting features, or they can help you determine when vendor support or technical assistance from MIS is more appropriate.
 SDL User Guide	Refer to the section titled "Maximizing the Instructional Impact of SDL," which provides guidance on how to track student success through your program's SDL resource's reporting features.
 PD Portal Courses	<i>Strengthening Your Distance Education Options:</i> After reviewing your program's data about SDL use, make an action plan to improve your data collection processes.



Contact Us

[Contact the Digital Literacy and Distance Education project](#) to request support capturing and reporting SDL hours.

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How do we support students or staff when they have technical problems with SDL?

Type of Support Available	Description
 Technical Assistance	The DLDE team can provide advice on how to support staff and students at your program.
 SDL User Guide	The section titled “Offering Continued Support” provides information about how to help staff members have success with your SDL resources.
 PD Portal Courses	<i>Intake and Orientation for Distance Learning:</i> Write an action plan outlining the initial support you will provide to students on how to overcome technical problems with your SDL resources. <i>Building Your Digital Skills:</i> With the support of a coach, identify a digital competency you would like to improve in your own practice, including supporting others with SDL technical problems, and create an action plan for improvement. <i>Building Learners’ Digital Skills Through Instructional Routines:</i> Develop instructional routines for in-class use that help students to become comfortable and fluent using SDL resources.



Contact Us

[Contact the Digital Literacy and Distance Education project](#) to request support around supporting staff and students with SDL.

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Can students reliably access our SDL resources?

Type of Support Available	Description
 Technical Assistance	The DLDE team can help you assess the accessibility of your programs and connect you with resources to increase accessibility.
 SDL User Guide	The section titled “Selecting an SDL Resource” reviews factors that are likely to impact resource accessibility.
 PD Portal Courses	<i>Intake and Orientation for Distance Learning:</i> Write an action plan that addresses barriers that might prevent students from accessing your SDL resources.
 SDL Catalog	The SDL catalog provides information about SDL resources, including cost, whether they are mobile-friendly, and what accessibility features they contain.



Contact Us

[Contact the Digital Literacy and Distance Education project](#) to request support around student access to SDL resources.

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